Mitel MiCloud Communications for Education - Business Edition

This is an affordable and feature-rich phone system for schools and districts that do not have the budget to implement a costly premise-based phone system.

MiCloud Communications centered around MiCloud Communications for Education delivers an innovative cloud-based communications platform that:

- Is reliable and provides great call quality

- Is easily administered through an intuitive web portal

- Eliminates the need for expensive, on-site IT equipment

- Offers voice resiliency and disaster recovery

- Centralizes and unifies communications of multiple locations

- Delivers a highly customizable user experience

eRate Program

Mitel offers unique and attractive packages for schools eligible for the Federal eRate Program. Our team of experts can work with you to evaluate your current infrastructure, review your objectives and develop a technology plan that maximizes your eRate funds and reduces your out-of-pocket expenses. Some schools qualify for federal funding as high as 90% of their monthly recurring charges (MRC)

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Additional Convenience

All schools can leverage the national buying power and convenience of Mitel's partnership with the National Joint Powers Alliance (NJPA). The NJPA is a national contracting agency that facilitates the bidding and contracting process on behalf of its members. Membership is free and you have the comfort of knowing all contracts are solicited, awarded and monitored by a public agency with a publicly elected board of directors. That means you can streamline the RFP process, satisfy all procurement and legal requirements, and choose the best fit for your needs.

Features and Functionality

MiCloud Communications for K-12 school districts is available for three different types of users. You can mix and match these to create a communication roadmap that best fits your school's needs and budget.

BASIC USER

The Basic user package is intended for teachers with phones in the classroom, teachers lounge, common area or main office lobby.

STANDARD USER

The Standard user package is one of two options Mitel is offering for K-12 school district administrative users. The Standard user package is intended for school office personnel, specialized services personnel (case managers, speech therapists, etc.) and ancillary staff (security, cafeteria staff, etc.).

ADVANCED USER

The Advanced user package is the second option Mitel offers K-12 school district administrative users. The Advanced user package is intended for district administrative office personnel, school principals, assistant principals, deans and school board members.

FEATURES	BASIC	STANDARD	ADVANCED
Direct Inward Dialing		•	•
Extension	•		
Unlimited Local Calling	•	•	•
Local Number Portability		•	•
Long Distance for $0.02 Minute	•	•	
Unlimited Outbound Long Distance Calling			•
Mobile Twinning			•
Voice Mail with E-mail Forwarding	•	•	•
Corporate Auto Attendant	•	•	•
Hot Desking		•	•
Hunt/Ring Groups	•	•	•
Unified Communicator Express PC Client			•
Contact Dialing			•
Audio Conferencing			•
Internal 4 Digit Dialing	•	•	•
Access to User Portal	•	•	•
Localized E911	•	•	•
Call Transfer	•	•	•
Call Forwarding	•	•	•
Call Park	•	•	•
Call Pick Up	•	•	•
Call Hold	•	•	•
Speed Dial	•	•	•
Direct Page	•	•	•
Record A Call	•	•	•
Do Not Disturb	•	•	•
Call History	•	•	•

Phones and Devices

Mitel offers the industry's most comprehensive portfolio of IP desktop devices. Designed with ergonomics and modern office aesthetics in mind, they give users easy, intuitive access to the feature-rich telephony and advanced desktop applications enabled by Mitel IP Communications Platforms.

MITEL 5304 IP PHONE

Mitel 5304 IP Phone is a cost-effective, entry-level, display phone that provides access to the features and applications enabled by Mitel's IP-based communications platforms. It is a dual-mode, dual-port, two-line phone with a 40-character backlit display.

MITEL 5320E IP PHONE

The Mitel 5320e IP Phone is an economical, entry-level enterprise phone that features a large easy-to-use interface and eight multi-function, programmable, self-labeling keys. This phone is ideal for communication-intensive companies and can be used by ACD agents and teleworkers.

MITEL 5330E IP PHONE

The Mitel 5330e IP Phone is a next-generation, full-feature, enterprise-class phone that provides users with a large graphics display, 24 multi-function, programmable, self-labeling keys, built-in HTML Applications Toolkit and much more. This phone is an excellent fit for all employees, ACD agents and teleworkers.

MITEL 5340E IP PHONE

The Mitel 5340e delivers one-touch access to most phone features, superior sound quality with wideband audio, 48 multi-function, programmable, self-labeling keys, built-in HTML Applications Toolkit and much more. The 5340e IP Phone is ideal for managers, Hot Desk users, teleworkers, contact center agents and supervisors.

MITEL 5360 IP PHONE

The Mitel 5360 IP Phone is an exciting, next generation desktop device that provides a color touch display to graphically deliver rich applications to general business or across multiple vertical market sectors. Demonstrating Mitel's continued focus on the user, the 5360 IP Phone delivers easy-to-use, one-touch access to many phone features and applications.

MITEL 5610 DECT HANDSET AND IP DECT STAND

Mitel's newest peripheral for the desktop portfolio of 5300 Series IP Phones offers unprecedented convenience and limited mobility for IP Phone users. The 5610 DECT Handset and IP DECT Stand is the ideal mobility solution in hospitality, education, health care and retail, as well as small and mid-sized businesses and enterprise markets.

MITEL ATTENDANT CONSOLE

The Mitel 5540 IP Console is the ideal attendant solution for small and mid-sized businesses using the Mitel Communications Director (MCD) solution or the Mitel SX-200 IP Communications Platform (ICP). This economical answering point can be used as an attendant console, a sub-attendant position for departments or workgroups, or as a back-up answering position.

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